



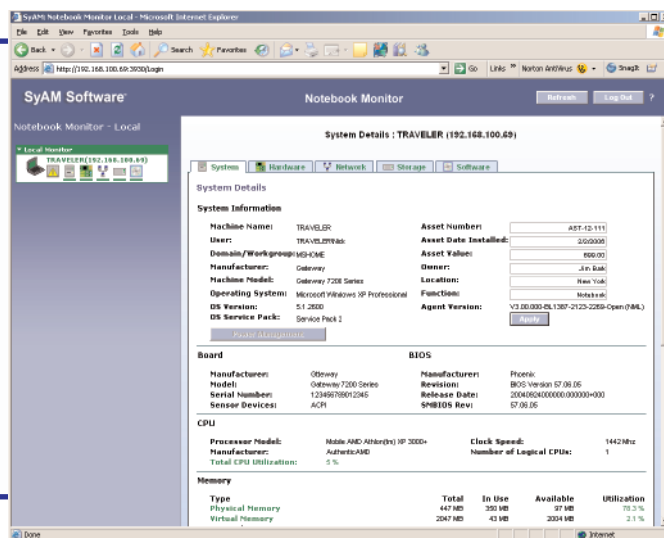
SyAM Software Notebook Monitor

A single tool that runs on all your hardware platforms, to centrally manage all your mobile assets.

What does SyAM Notebook Monitor do?

Notebooks are mobile productivity centers within your organization. Unplanned downtime in and out of the office causes reactive and costly management to bring that mobile system back up and running. SyAM's Notebook Monitor technology empowers the administrator to fully understand their Notebooks' detailed configuration, and proactively monitor to foresee and avoid issues that cause downtime. Its remote management capabilities enable problem resolution even when that employee is out of the office.

- *Asset Monitoring and Reporting*
- *Supports Multiple Brands of Notebook Hardware*
- *Windows and Linux*
- *Full Remote Management Through Your Browser*
- *Power Management*



What are the key benefits?

A single tool to manage across notebook brands

SyAM provides a single interface to manage your multiple brands of notebook hardware running Windows and Linux. All systems are managed through a web browser from anywhere on the network.

Simple to deploy and use

Our software includes everything you need. In fact, with no other application to install, SyAM Notebook Monitor will be uploaded, configured and running in as little as five minutes, it can be deployed using your existing tools so notebooks can be installed next time they log into the network quickly and with minimal effort. The monitoring agent dynamically discovers your notebooks' operational environment, setting default thresholds and notification options so you don't need to spend time configuring. Open up a web browser from any system, log in and configure your email for alerts from that system or configure the Central System Management Alerting email account to be alerted on all notebooks. It's that simple.

The intuitive user interface virtualizes the data and options relative to the system hardware, making it easy to use without any formal training required.

Asset Discovery and Management

Notebook Monitor automatically discovers your hardware and software assets, and notifies you of any changes through alerting and event logging. Notebook Monitor enables detailed asset reporting including user-defined data such as values, physical locations, or job function, to streamline year-end financial reporting requirements. Produce asset reports showing historical issues, allowing you to pinpoint problem systems to reduce maintenance contract costs. Manage future expenditures and provide detailed information to business units for budgetary and chargeback purposes. Notebook Monitor enables proactive budgeting for technology refreshing of your environment with the click of one button.

Proactive User Assistance

Administrators designate the appropriate notification method for alerting on events, then using a web browser and SyAM's ManageAnywhere™ technology to remotely resolve the user or system issue. From the Desktop Monitor Central (DMC) or Server Monitor Central (SMC) administrators are able to immediately see through the virtual tree and assess the state of health of all managed systems. Then, by using the browser, utilize the remote console to perform updates, assist users with helpdesk issues, or access asset information on the current configuration, all of which reduces travel time and costs and provides the user with proactive management.

Central Management Features Through Server or Desktop Monitor Central

Asset Monitoring

—Software / Hardware change tracking

Remote Console

Remote Management

- Shutdown / Restart
- Wake on LAN

Centralized Alerting

- Notifications via Email / SNMP
- Asset / Inventory Reporting CSV/HTML/XML output

Management Event Log

- Performance Snapshot Event Detail
- Filtering
- Output to file

Compatibility

SyAM's cross-platform management architecture and vendor partnerships allow for the utilization of a multitude of management standards and vendor APIs, providing maximum management flexibility in delivering the software's features and functions.

Management Standards Utilized

ACPI 2.0, SMBIOS, AMT, DMI, SNMP, vendor proprietary APIs

Architectures

IA32 (x86)
EM64T (x64)

Hardware Platform Vendors

Abit, Acer, Amptron, Aopen, Asus, Biostar, Compaq, Dell, ECS, FIC, Fujitsu Siemens, Gigabyte, Hewlett Packard, IBM, Intel, MSI, Quanta, Soyo, SuperMicro, Tyan, Wistron, other vendors pending.

Operating Systems

Windows 2000 Professional, XP Professional
Redhat
Workstation, Desktop
SuSE Professional
Novell Linux Desktop

The Result

SyAM Notebook Monitor is more than just monitoring the CPU temperature or giving you an asset audit report. Notebook Monitor keeps you up to date on your notebooks' complete operation including:

- Alerting you to hardware and software changes allowing you to control unauthorized applications and downloads;
- Enhanced help desk with remote resolution capabilities across the entire network;
- Providing asset reports with change history and event analysis;
- Helping plan notebook upgrades and validation of maintenance renewals;
- Optimizing your IT budget.

SyAM gives you more control of your mobile resources, saves you time, money and reduces your administrative pain points, With SyAM Notebook Monitor you have true and complete **System Area Management.**

Management Features

	Local System Management	Enhanced when Centrally Managed
Environmental Monitoring	✓	✓
Network Connectivity	✓	✓
Storage Monitoring	✓	✓
Power Management	–	✓
Performance Monitoring	✓	✓
Remote Service/Process Control	–	✓
Email Alerting	✓	✓
Network Message Alerting	–	✓
Enterprise Integration (SNMP Traps)	–	✓
MOM Integration (System Event log)	–	✓



SyAM Software's Notebook Monitor is optimized on Intel® Centrino™ Mobile Technology, providing end users with a single tool to manage all their Intel Platforms

Authorized SyAM Solution Provider



Integrated Financial Systems, Inc.
24 Washington Avenue
North Haven, Connecticut 06478
PH 203 234-8441
FX 203 234-7925
www.i-f-s.com

SyAM Software, Inc.

Corporate Headquarters
1 Chestnut Street, Suite 3-I
Nashua, NH 03060
PH 603 598-9575
FX 603 598-9577
syamsales@i-f-s.com